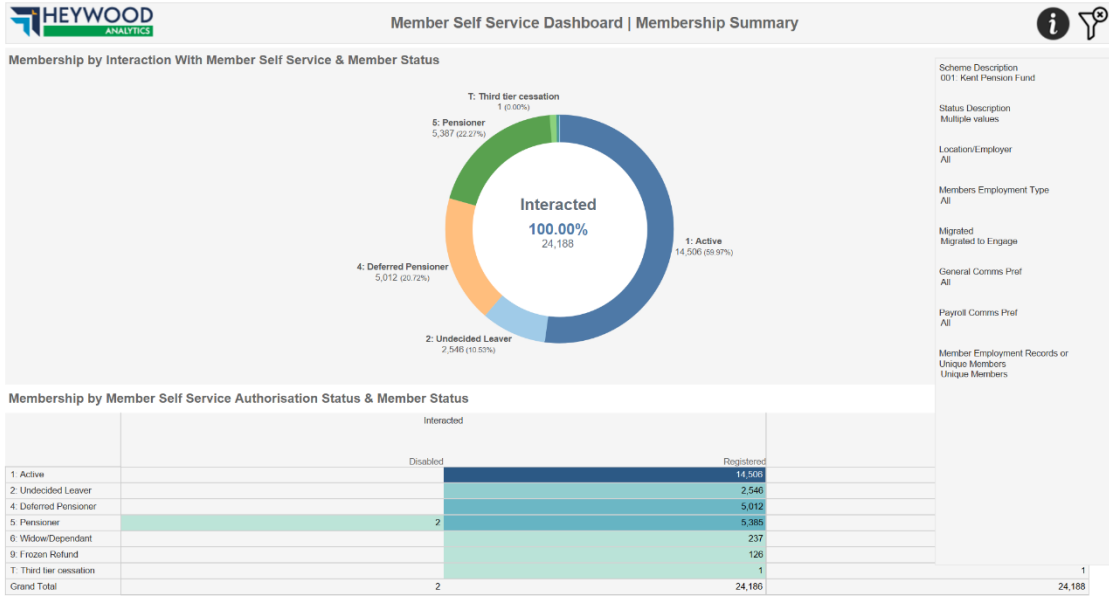


# Summary of member self-service - Appendix 4

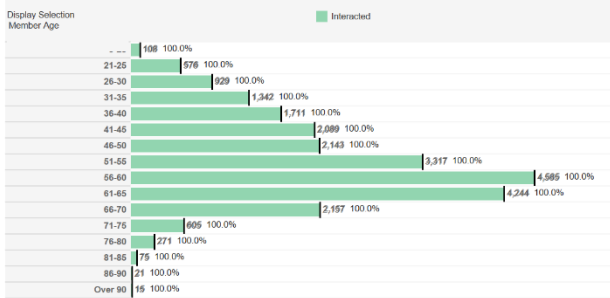
## Unique Member Records:



### Not Interacted/Registered Member Breakdown

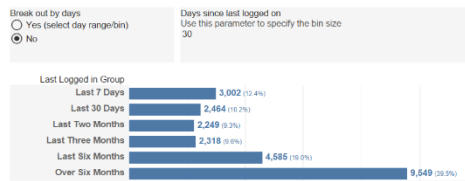
### Membership by Interaction With Member Self Service & Member Age

Chart is sorted by age profile  
Y axis can be changed using drop down

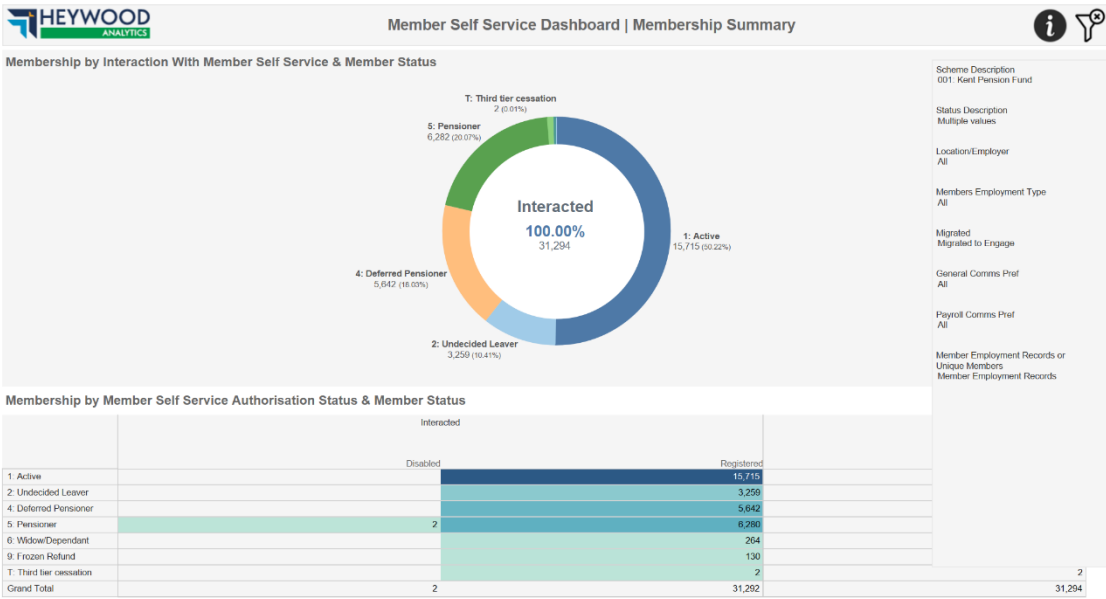


### Membership by Days Since Last Logged on to Member Self Service

If you like to break down the Days since last logged on into smaller group then please select "Yes" on the Break out by Days Parameter and specify the bin size.



# Employment Records:



**April 2025:**

- 577 registration queries answered
- 288 activation code letters sent out
- 475 personal email addresses input
- There were 9,988 visitors to the MPO page on the Kent Pension Fund website - register, log in, and information
- 867 members registered for MPO

**May 2025:**

- 503 registration queries answered
- 288 activation code letters sent out
- 263 personal email addresses input
- There were 7,120 visitors to the MPO page on the Kent Pension Fund website - register, log in, and information.
- 736 members registered for MPO

**June 2025:**

- 476 registration queries answered
- 263 activation code letters sent out
- 297 personal email addresses input
- There were 8,383 visitors to the MPO page on the Kent Pension Fund website - register, log in, and information.
- 647 members registered for MPO